

ELISE BENNETT, MS, LMFT

4444 N Belleview, Suite 211, Kansas City, MO 64116

Phone: 816-343-4356 elisebtherapy@gmail.com

Date: _____

CLIENT INTAKE INFORMATION AND INFORMED CONSENT

Client Name Address City State Zip

_____ May Call May Leave a Voicemail May Text

Cell Phone Number

_____ May Call May Leave a Voicemail May Text

Alternate Phone Number

_____ Contact Email Address

Client Date of Birth Marital Status Sex M / F / Other

Client Employer and Occupation Address City, State, Zip

Spouse's Name Spouse's Employer/Occupation Spouse's Cell #

Referred to this Clinic By: _____

COORDINATION OF CARE:

Primary Care Physician Address Phone #

Psychiatrist Address Phone #

To coordinate among providers so that I may receive the most complete and accurate care possible, I give permission for my therapist to contact the above listed clinicians. I understand that no information, other than the fact that I am receiving treatment, will be shared without a signed Release of Information from me.

Client Signature/Responsibility Party Date

EMERGENCY CONTACT:

Name of a local friend or relative Relationship to Client Phone Number

TELEHEALTH/VIRTUAL APPOINTMENTS:

A HIPAA approved video conferencing portal will be made available through a secure link for the option of teletherapy appointments.

1. **Risks to confidentiality:** Because teletherapy sessions take place outside of the typical office setting, there is potential for third parties to overhear sessions if they are not conducted in a secure environment. We will take reasonable steps to ensure the privacy and security of your information, and it is important for you to review your own security measures and ensure that they are adequate to protect information on your end. You should participate in therapy only while in a room or area where other people are not present and cannot overhear the conversation.
2. **Issues related to technology:** There are risks inherent in the use of technology for therapy that are important to understand, such as: potential for technology to fail during a session, potential that transmission of confidential information could be interrupted by unauthorized parties, or potential for electronically stored information to be accessed by unauthorized parties.
3. **Crisis management and intervention:** As a general rule we will not engage in teletherapy with patients who are in a crisis situation. Before engaging in teletherapy, we will develop an emergency response plan or safety plan to address potential crisis situations that may arise during the course of our teletherapy work. It is urgent that you share with your therapist any thought that you may have of harming yourself; and any history that you may have of suicide attempts or hospital treatment which you received for suicidal thoughts.
4. **Efficacy:** While most research has failed to demonstrate that teletherapy is less effective than in person psychotherapy, some experienced mental health professionals believe that something is lost by not being in the same room. For example, there is debate about one's ability when doing remote work to fully process non-verbal information. If you ever have concerns about misunderstandings between you and your therapist related to the use of technology, please bring up such concerns immediately and your therapist will address the potential misunderstanding together
5. If the session cuts out, meaning the technological connection fails, and you are having an emergency do not call us back, but call 911 or go to your nearest emergency room.
6. If there is a technological failure and we are unable to resume the connection, you will only be charged the prorated amount of actual session time.

FINANCIAL POLICIES:

1. **Cash Session Fee:** A 55-minute session fee is \$125.00.
You may pay regular session fees by cash, check (payable to Elise Bennett LLC), or debit or credit card. We do require you to keep a debit or credit card on file, even if you do not use it for regular session fees. Appointment times are typically set at the end of the current appointment or via email.
2. **Payment Method:** Cash, checks, or Credit Cards are all accepted. Checks can be made payable to ELISE BENNETT LLC. All debit card and credit card information is kept secretly on file. (NOTE: A \$25.00 fee will be added to your account for each check that is returned).

Credit Card Information is Required to be kept on file. Overdue expenses past 30 days will be charged to the card on file.

Name on Card: _____ Exp. Date: _____ Billing Zip: _____

Card #: _____ Check One: M/C _____ Visa _____

I would like to pay my regular session fees with the above debit/credit card. _____ Yes _____ No

3. **Session Fee if filing Insurance:** \$125.00

Insurance can be filed out-of-network for most insurance companies. The full session fee is required at the time of service until a co-pay is negotiated with your insurance company or an out-of-network deductible is met. Our billing service will file the insurance claim for you. The reimbursement portion will be sent to our office and will be credited to your account. We will need a copy of the front and back of your insurance card.

Full Name of Insured	Address	City, State, Zip
Relationship to Client	SS#	Date of Birth
Insurance Company	Address	City, State, Zip
ID#	Group #	Employer

I hereby authorize Elise Bennett to release any information acquired in the course of my treatment or examination to my insurance company for billing purposes only.

Signature _____ Date _____

4. **Late Cancellations and Missed Appointments:** The first time you miss or cancel a session with less than 24 hours notice, there will be no penalty. The second time, you will be charged 50% of your session fee. On the third and any future late cancellations and/or missed appointments, will be charged the full session fee.

5. **Communication via Phone and Email:** Phone calls and e-mails to or from you, or on your behalf that are over 10 minutes long may be charged to you at a prorated portion of your session fee, i.e. 15 minutes = ¼ charge of your regular session fee. This excludes communication about setting up future session times. These particular fees will be charged directly to the card on file. For communication between sessions, that email exchanges and text messages with the office should be limited to matters such as setting and changing appointments, and other related issues. You should be aware that no therapist can guarantee the confidentiality of any information communicated by email or text. Therefore, we will not include any clinical material by email and request that you do not as well.

6. **Account Balances over 60 days:** Account balances over 60 days will incur a finance charge of \$15.00 per month. If there are unpaid balances over 120 days, those accounts are subject to being turned over to a collection agency or attorney.

7. **Reports and Court:** If a report for court is requested, there will be a charge for the preparation of the report based on the time required to prepare the report. There are separate fees for testifying in court or for depositions, as follows:

- *FMLA/Letters to physicians, employers, schools \$40.00*
- *Court Testimony (includes all required time to prepare, note preparation, travel to/from court, and appear in court) \$200.00/hour.*

These particular fees are not able to be filed with your insurance. A \$400 deposit is required prior to testimony date in order for the clinician to appear.

RESPONSIBLE PARTY (if other than client):

Name	Address	City	State	Zip
Relationship to Client	SSN#	DOB	Alternate Phone #	

PLEASE SIGN THE FOLLOWING FINANCIAL STATEMENT:

My signature below indicates that I understand and agree with the above financial policies. I understand that I am financially responsible for the full fee at the time services are rendered. I authorize treatment by this office.

Client Signature/Responsible Party	Date
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COVID-19 PRECAUTIONS BY THE PRACTICE:

To begin or resume in-person session, you agree to take necessary precautions to protect yourself, me, my officemate, and our families from exposure to COVID-19. If you do not adhere to these precautionary requirements, I reserve the right to terminate in-person sessions. Telehealth may remain as an alternative to any in-person sessions.

- You agree to wash your hands with soap or an alcohol-based sanitizer before entering and leaving the building.
- You agree to take your temperature before each in-person session. If your temperature is higher than 100 degrees Fahrenheit or if you have any other symptoms, you agree to immediately notify me or my office and agree to cancel the in-person appointment. You will NOT be charged a cancellation fee. Telehealth will remain as an alternative option for therapy.
- You agree to adhere to any safe distance measuring policy in the building, waiting room, and in my office.
- You agree to maintain a safe distance of six feet from myself and from all staff.
- You agree to avoid all physical contact e.g. handshakes/hugs.
- You agree to not bring in any unannounced visitor before the session.
- You agree to take precautionary steps to minimize your exposure to COVID-19 before and between appointments.
- You agree to notify me if you or a member of your household was reasonably exposed to and/or tests positive for COVID-19.

Elise Bennett reserves the right to amend, add, or abrogate any of the foregoing precautions according to any published federal, state, or local health guidelines. You will be notify you of any changes to the agreement.

Signature: _____ Date: _____

**Elise Bennett, LLC
NOTICE OF PRIVACY PRACTICES**

HIPAA

THIS NOTICE DESCRIBES HOW MEDICAL INFORMATION ABOUT YOU MAYBE USED AND DISCLOSED AND HOW YOU CAN GET ACCESS TO THIS INFORMATION. PLEASE REVIEW IT CAREFULLY.

What is "Medical Information"?

The term "medical information" is synonymous with the terms "personal health information" and "protected health information" for purposes of this Notice. It essentially means any individually identifiable health information (either directly or indirectly identifiable), whether oral or recorded in any form or medium, that is created or received by a health care provider (me), health plan, or others and relates to the past, present, or future physical or mental health or condition of an individual (you); the provision of health care (e.g., mental health) to an individual (you); or the past, present, or future payment for the provision of health care to an individual (you). Elise Bennett is a Licensed Clinical Marriage and Family Therapist in the State of Missouri. Elise creates and maintains treatment records that contain individually identifiable health information about you. These records are generally referred to as "medical records" or "mental health records," and this notice, among other things, concerns the privacy and confidentiality of those records and the information contained therein.

Uses and Disclosures Without Your Authorization

For Treatment, Payment, or Health Care Operations Federal privacy rules (regulations) allow health care providers who have a direct treatment relationship with the patient (you) to use or disclose the patient's personal health information, without the patient's written authorization, to carry out the health care provider's own treatment, payment, or health care operations. Elise may also disclose your protected health information for the treatment activities of any health care provider. This too can be done without your written authorization.

An example of a use or disclosure for treatment purposes: If Elise decides to consult with another licensed health care provider about your condition, she would be permitted to use and disclose your personal health information, which is otherwise confidential, in order to assist him in the diagnosis or treatment of your mental health condition. Disclosures for treatment purposes are not limited to the minimum necessary standard, because physicians and other health care providers need access to the full record and/or full and complete information in order to provide quality care. The word "treatment" includes, among other things, the coordination and management of health care among health care providers or by a health care provider with a third party, consultations between health care providers, and referrals of a patient for health care from one health care provider to another. An example of a use or disclosure for payment purposes: If your health plan requests a copy of your health records, or a portion thereof, in order to determine whether or not payment is warranted under the terms of your policy or contract, Elise is permitted to use and disclose your personal health information. An example of a use or disclosure for health care operations purposes: If your health plan decides to audit my practice in order to review my competence and my performance, the competence and performance of Elise, or to detect possible fraud or abuse, your mental health records may be used or disclosed for those purposes .PLEASE NOTE: Elise or someone else in my practice acting with my authority, may contact you to provide appointment reminders or information about treatment alternatives or other health-related benefits and services that may be of interest to you. Your prior written authorization is not required for such contact.

Other Uses and Disclosures Without Your Authorization:

I may be required or permitted to disclose your personal health information (e.g., your mental health records) without your written authorization. The following circumstances are examples of when such disclosures may or will be made:

- 1) If disclosure is compelled by a court pursuant to an order of that court
- 2) If disclosure is compelled by a board, commission, or administrative agency for purposes of adjudication pursuant to its lawful authority
- 3) If disclosure is compelled by a party to a proceeding before a court or administrative agency pursuant to a subpoena, subpoena duces tecum (e.g., a subpoena for mental health records), notice to appear, or any provision authorizing discovery in a proceeding before a court or administrative agency.
- 4) If disclosure is compelled by a board, commission, or administrative agency pursuant to an investigative subpoena issued pursuant to its lawful authority.
- 5) If disclosure is compelled by an arbitrator or arbitration panel, when arbitration is lawfully requested by either party, pursuant to a subpoena duces tecum (e.g., a subpoena for mental health records), or any other provision authorizing discovery in a proceeding before an arbitrator or arbitration panel.
- 6) If disclosure is compelled by a search warrant lawfully issued to a governmental law enforcement agency.
- 7) If disclosure is compelled by the patient or the patient's representative.
- 8) If disclosure is compelled or by the Child Abuse and Neglect Reporting Act (ie: if I have a reasonable suspicion of child abuse or neglect).
- 9) If I have a reasonable suspicion of elder abuse or dependent adult abuse.
- 10) If disclosure is compelled or permitted by the fact that you are in such mental or emotional condition as to be dangerous to yourself or to the person or property of others, and if I determine that disclosure is necessary to prevent the threatened danger.
- 11) If disclosure is compelled or permitted by the fact that you tell me of a serious threat (imminent) of physical violence to be committed by you against a reasonably identifiable victim or victims.
- 12) If disclosure is compelled or permitted, in the event of your death, to the coroner in order to determine the cause of your death.
- 13) As indicated above, I am permitted to contact you without your prior authorization to provide appointment reminders or information about alternatives or other health-related benefits and services that may be of interest to you. Be sure to let me know where and by what means (e.g., telephone, letter, email, fax) you may be contacted.
- 14) If disclosure is required or permitted to a health oversight agency for oversight activities authorized by law, including but limited to, audits, criminal or civil investigations, or licensure or disciplinary actions. If disclosure is compelled by the U. S. Secretary of Health and Human Services to investigate or determine my compliance with privacy requirements under the federal regulations (the "Privacy Rule").
- 15) If disclosure is otherwise specifically required by law.

I have read and understand the above HIPAA regulations.

Client Signature/Responsible Party

Date

Client Signature/Responsible Party

Date